

**WEST****Freeform Search****Database:**

US Patents Full-Text Database  
US Pre-Grant Publication Full-Text Database  
JPO Abstracts Database  
EPO Abstracts Database  
Derwent World Patents Index  
IBM Technical Disclosure Bulletins

**Term:**

L22 and (business adj services)

**Display:****Documents in Display Format:****Starting with Number****Generate:**☐

Hit List

☒

Hit Count

☐

Side by Side

☐

Image

**Search History****DATE:** Friday, October 31, 2003[Printable Copy](#)[Create Case](#)

**Set Name Query**  
side by side**Hit Count Set Name**  
result set*DB=USPT,PGPB,JPAB,EPAB,DWPI,TDBD; PLUR=YES; OP=OR*

<u>Set Name</u>	<u>Query</u>	<u>Hit Count</u>	<u>Set Name</u>
side by side			result set
<u>L24</u>	L22 and (business adj services)	8	<u>L24</u>
<u>L23</u>	L22 and services	40	<u>L23</u>
<u>L22</u>	L20 and ((customer or call\$ or communication or telephone or care) adj (center))	42	<u>L22</u>
<u>L21</u>	L20 and ((customer or call\$ or communication or telephone or care) adj2 (center or network))	174	<u>L21</u>
<u>L20</u>	L18 and ((allocat\$ or connect\$ or match\$ or assign\$) adj resources)	208	<u>L20</u>
<u>L19</u>	L18 and ((allocat\$ or connect\$ or match\$ or assign\$) same resources)	1085	<u>L19</u>
<u>L18</u>	((business and communicat\$ and contact\$) same (application or software or layer))	2952	<u>L18</u>
<u>L17</u>	((business or communicat\$ or contact\$) same (application or software or layer))	884174	<u>L17</u>
<u>L16</u>	l15 and (customer adj3 (care or center))	1	<u>L16</u>
<u>L15</u>	l13 and ((business or communicat\$ or contact\$) same (application or software or layer))	10	<u>L15</u>
<u>L14</u>	l13 and ((business or communicat\$ or contact\$) same (applicaiton or software or layer))	7	<u>L14</u>
<u>L13</u>	(5295244  5414740  5461611  5586121  5652787  5680325  5694548  5864823  5944795  6038594  6215790  6272127)! [pn]	24	<u>L13</u>
<u>L12</u>	L6 and l8 and l9	5	<u>L12</u>
<u>L11</u>	L7 and l8 and l9	3	<u>L11</u>
<u>L10</u>	L7 or l8 or l9	42	<u>L10</u>
<u>L9</u>	L5 and (business\$ same (software or application or layer) same resource)	35	<u>L9</u>
<u>L8</u>	L5 and (communicat\$ same (software or application or layer) same resource)	41	<u>L8</u>
<u>L7</u>	L5 and (contact\$ same (software or application or layer) same resource)	5	<u>L7</u>
<u>L6</u>	L5 and (contact\$ same resource)	9	<u>L6</u>
<u>L5</u>	(customer adj care adj center)	101	<u>L5</u>
<u>L4</u>	L3 and ((allocat\$ or assign\$ or match\$) same resources)	31	<u>L4</u>
<u>L3</u>	L2 and (customer adj care adj center)	34	<u>L3</u>
<u>L2</u>	((contact\$ or communication or business) adj2 layer)	85009	<u>L2</u>
<u>L1</u>	((contact\$ and communication and business) adj2 layer)	4	<u>L1</u>

END OF SEARCH HISTORY